LARKSFIELD AND ARLESEY MEDICAL PARTNERSHIP



Arlesey Road, Stotfold, Hitchin, Herts SG5 4HB Tel: 01462 732200

COMPLAINT FORM

Patient details:

Name:

Address:

Date of birth:

Usual Branch:

Complainant's details (if different from above)

Name:

Address:

<u>NB</u> We will be unable to investigate any complaint made on behalf of another until the attached authorisation is completed and returned.

Details of complaint: (Please ensure you give a full description of the events, dates, times, persons involved etc.)

Your complaint will be acknowledged in writing within *three working days*, or as soon as reasonably practicable. You will receive a written summary of the investigation and its conclusion *within ten working days*, or as soon as reasonably practicable.

Complainant's signature:

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Date: